

QUALITY AND SAFETY IN HEALTHCARE STANDARDIZATION OF PRACTICES

CONGRESS PROGRAM



FRIDAY NOVEMBER 15TH, 2013

14:00 REGISTRATION

ACCREDITATION

MODERATORS: MRS ROULA ZAHHAR, DR DIA HASSAN

- 14:30 Lebanese accreditation
- 15:00 Practice Standardization & International Accreditation
- 15:30 Quality Improvement Cultural Drive through a National Accreditation System: The Case of Jordan

SPEAKER

- Ms Sizar Akoum, LMOPH
- Ms Shadia Zaatari, JCI
- Ms Salma Jaouni, HCAC, Jordan

16:00 BEST POSTER PRESENTATIONS

MODERATORS: DR PAULA RIZKALLAH, DR MARALE ATECHIAN

16:30 COFFEE BREAK

17:00 OPENING CEREMONY

SATURDAY NOVEMBER 16TH, 2013

8:30 REGISTRATION

PATIENT SAFETY

MODERATORS: DR ELIE RIZKALLAH, DR MARWAN GHOSN

- 9:00 Training of Healthcare Professionals: Introduction to the WHO Patient Safety Curriculum
- 9:30 Achieving Patient Safety is no more a wish
- 10:00 Quality, Safety & Value of drugs

SPEAKER

- Dr Mondher Letaief, WHO
- Dr Ashraf Ismail, JCI
- Dr Pierre Anhoury, France

10:30 COFFEE BREAK

RISK MANAGEMENT

MODERATOR: DR OMAR AYASH

- 11:00 Patient safety & Risk management: A focus on Regional initiatives
- 11:30 Emergency Preparedness: WHO Guidelines
- 12:00 Rapid Response Teams

SPEAKER

- Dr Mondher Letaief, WHO
- Dr Alissar Radi, WHO
- Mr Khalil Rizk, JCI Consultant

12:30 LUNCH BREAK

PATHWAYS-GUIDELINES TO STANDARDIZE PRACTICES

MODERATORS: DR NABIL KRONFOL, DR ASSEM HAJJ

- 13:30 The use of Guidelines and Clinical Pathways
- 14:00 Quality of cancer care: From initial screening to palliative care
- 14:30 Implementation strategies to clinical Practice Guidelines

SPEAKER

- Dr Ashraf Ismail, JCI
- Dr Pierre Anhoury, France
- Ms Claude Maroun, LSP

15:00 COFFEE BREAK

NATIONAL & INTERNATIONAL MEDICINES REGULATIONS

MODERATORS: MS PERRINE MALAUD WAKIM, MR RABIH HASSOUNAH

- 15:30 Substandard Medicines: a public health issue
- 16:00 Implementation of Quality Management System for Drugs in the Ministry of Public Health

SPEAKER

- Dr Antoine Sawaya, ANSM
- Dr Rita Karam Mouawad, LMOPH

16:30 GENERAL ASSEMBLY

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WORKSHOP PROGRAM



8:30 **FRIDAY NOVEMBER 15TH, 2013**

CONGRESS WORKSHOP

SPEAKER

MODERATOR

Preregistration required

9:00 **VALUE STREAM MAPPING**

Anastasia Sayegh, Lean Enterprise Inc

DR ROUBA RASSI

9:00 **CONFLICT RESOLUTION IN HEALTHCARE**

Jocelyne Gerges, CPM

MS AGNES KIREJIAN

12:00 **VALUE STREAM MAPPING**

Anastasia Sayegh, Lean Enterprise Inc

DR ROLA HAMMOUD

12:00 **CONFLICT RESOLUTION IN HEALTHCARE**

Jocelyne Gerges, CPM

MR MOHAMMAD HAMANDI

8:30 **SATURDAY NOVEMBER 16TH, 2013**

8:30 **PRAGMATIC TOOL TO IDENTIFY
INDIVIDUAL MAJOR MOTIVATION FOR
ESTABLISHING A PATIENT
SAFETY CULTURE (FRENCH)**

Jean-Guy Crebessegues, ESA

MS MICHELE ASMAR

14:30 **PRAGMATIC TOOL TO IDENTIFY
INDIVIDUAL MAJOR MOTIVATION FOR
ESTABLISHING A PATIENT
SAFETY CULTURE (ENGLISH)**

Jean-Guy Crebessegues, ESA

DR ZIAD ASSAF

LSQSH MISSION

Our mission is to promote healthcare quality through continuous learning. We exist to raise public awareness, promote and, foster communication and collaboration among professionals regarding Quality and patient Safety in Lebanon.

LSQSH VISION

To lead and improve quality and safety in healthcare by providing support in achieving the highest levels of regulatory standards for healthcare and implementing innovative practices in quality and patient safety.

ORGANIZED BY



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